

## **NQM Draft Requirements List Questions and Answers**

**Question 4:** The synopsis posted in Fed Biz Opps references that this contract will include the oversight of **seven** current regional Managed Care Support (MCS) contracts (as they phase out) and oversight of three new regional MCS contracts. However, the draft requirements posted on the TRICARE website reference, in **Section C.1 General**, that this contract will include the oversight of **twelve** current regional MCS contracts (as they phase out) along with the three new regional MCS contracts. Which is the correct number of current MCS contracts, seven or twelve?

**Response 4:** The FedBizOpps reference to 7 current regional MCS contracts is correct; currently, there are 7 MCS contracts in the system. The draft requirements incorrectly refer to 12 contracts; the draft requirements should refer to 7 contracts.

**Question 5:** Will the new contract for the oversight of the twelve current regional MCS contracts and three new regional MCS contracts be awarded to one vendor, or does TRICARE anticipate multiple awards?

**Response 5:** As noted in Question 4 above, there are not 12 current MCS contracts; there are 7 current MCS contracts. The draft requirements, as written, envision a single NQM contractor with oversight of the seven current regional MCS contracts and the three new regional MCS contracts.

**Question 6:** Is the current incumbent required to have a transition plan, should they not be the selected vendor for this new contract?

**Response 6:** Yes. Once instructed by the contracting officer, the current incumbent is required to provide a detailed document outlining phase-out/transition issues.

**Question 7:** What is the value of the current contract for the oversight of the twelve current regional MCS contracts?

**Response 7: (Response 7 modified 1/27/03)**

As noted in the response to Question 4 above, currently there are 7 regional MCS contracts, not 12. Upon award, the value of the fixed-price contract for oversight of the 7 regional MCS contracts was estimated at \$13.4M over the five years.

**Question 8:** Can TRICARE please identify the location(s) of the twelve current regions and the three new regions?

**Response 8:** Diagrams showing the current 7 TRICARE contracts and the 3 new T-Nex regions are available at <http://www.tricare.osd.mil/contracting/healthcare/nqm/> under "Related Information".

**Question 9:** After award of the contract, what is the period of time allocated for transition and start-up for the new vendor?

**Response 9: (Response 9 modified 1/27/03)**

It is anticipated that the contract will be awarded in mid summer 2003, and that work under the new contract will begin in mid autumn, 2003. It is anticipated that there will be a two month start-up period.

**Question 10:** What are the qualifications for vendors (e.g., QIO, QIO-like, accrediting body)?

**Response 10:** At this time, we do not have any specific provisions that address the qualifications of a potential vendor such as a QIO, QIO-like, or accrediting body.